

# VAN SERVICES

- ✓ Reduce Costs with Fixed Cost Per Kilo Character
- ✓ Receive Automated Alert Notifications When Events Occur
- ✓ Easy Access to Current Data Via Web Portal
- ✓ 24/7 Technical Support Through Radley & EasyLink
- ✓ Simple Partner Migration—Planned & Verified
- ✓ Consolidated Billing through one EDI Solution Source



## Secure & Reliable Network Services

### Supply Chain Communication

Radley VAN Services through OpenText ICC.NET/EasyLink offers our customers a cost-effective, internet-based Value Added Network (VAN), providing an electronic mailbox to securely and reliably exchange business documents using XML or traditional EDI document standards. ICC.NET allows Radley customers to reduce costs while improving efficiency. Experience great cost savings from lower fixed per kilo character fees and use Radley as your single source for enhanced visibility to EDI transaction data.

### The ICC.NET/EasyLink Solution

ICC.NET/EasyLink provides continuous monitoring of both network connections and the EDI management tools that enhance visibility to your EDI data. For data arriving via fax or e-mail, EasyLink offers web-based portal services for the exchange of business documents, an optimal solution for Trading Partners that do not have traditional EDI Network capabilities. EasyLink is your one connection point for real-time delivery of all your EDI and Non-EDI data, with a wide range of secure connectivity options including VPN, AS2, FTP, FTP/S, OFTP/OFTP2 and HTTP/S.

# RADLEY

A CAI SOFTWARE COMPANY

## Value Added Network Services

ICC.NET/EasyLink offers fast delivery and allows you to effectively track, monitor and process all of your business documents. Documents are either delivered in real-time, or retrieved when it's convenient for you, accompanied by delivery confirmation for documents and other data files. EasyLink can handle standard EDI data transmissions, as well as images, engineering drawings, architectural blueprints, audio and video.

## Alert Notification System

The Alert Notification Systems provides real-time notification of events. You define the actions to be taken when events occur:

- Delivery timeout (trading partner didn't pick up the documents within a specified period of time)
- Documents with errors (transmission, translation addressing or processing errors)
- New documents in a mailbox

*EasyLink VAN Services gives you access to all of your mailboxes from one website location.*

## Benefits of VAN Services

### Cost Savings

You could pay significantly less than what you currently pay for access to other VANs. Lower fixed per kilo character fees offer great cost savings over other VANs. Consolidate billing with Radley as your single source EDI solution supplier.

### Easy Access to All Your Data

With ICC.NET/EasyLink VAN Services from Radley you have access to all of your mailboxes from one website location. Have complete tracking, visualization, auditing and manipulation of your

data transmissions through the simple web portal. EasyLink's Document Manager provides sortable and searchable views of your Outbox & Inbox including Archives and Trashcans, providing easy-to-use access to view, send, receive, or search your EDI documents, anywhere, anytime.

### You Decide Real-Time

Retransmissions happen in real-time, regardless of whether or not translation is required on the receiving end. You can put individual transmissions "On Hold," and also have the ability to use custom terminator and separator replacement.

### Easy Migration

We make sure your migration occurs seamlessly and according to schedule. Working with you, we develop a comprehensive project plan, then setup the ICC.NET solution including mailboxes and user IDs. Radley conducts thorough testing to ensure the migration is error-free.

### Service & Support

Both Radley and EasyLink strive to provide superior technical support. Radley is certified to provide first line support during business hours, 7am – 6pm EST with off-hours support for VAN services handled directly by EasyLink's support desk.

### Get Started With a Free Needs Analysis

Have your costs for VAN services increased over time, while the services that you receive have declined? Now is the perfect time to discover what you can save with Radley's ICC.NET/EasyLink solution. Contact us now for a no-charge comprehensive needs analysis to determine how converting to EasyLink VAN Services can benefit your company!

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